



وزارة الصحة
Ministry of Health

Most Frequently Asked Questions



How can I follow up on the ticket?

You can follow up on the ticket through the home page of the site or by calling 920018090.



How long does the ticket last?

The ticket will be processed and closed within 72 business hours.



Is it possible to object to the action taken regarding the ticket?

Yes, by calling 920018090 and stating the reason for the objection.

