

## Suggestions and Complaints Services (937 Services)

🜐 moh.gov.sa | 🗞 937 | 🗙 🗃 🗗 🕼 🞯 SaudiMOH | 🕹 Saudi\_Moh



## How to Access 937 Digital Portal:

1. Visit the Ministry of Health website via the following <u>link</u>:

https://www.moh.gov.sa/Pages/Default.aspx

- 2. Click on the «Let Me Help You» icon, on the left side of the page.
- 3. Click on the «Contact Center» icon.
- 4. Select the «937 Services» icon.
- 5. Click on «Click here to start the service».
- 6. Click on the «Login» icon. You will be redirected to the National Single Sign-On (Nafath) portal to verify your identity.
- 7. Click on the «Login» icon again to proceed with the verification.
- 8. Enter the employee ID number, then click on the «Login» icon.
- 9. Approve the request by selecting the same number through the «Nafath» mobile app to complete the verification.
- 10. The beneficiary will be informed that they are being redirected to the «937 Digital Portal» on the Ministry of Health website by clicking on the «Redirect» icon.
- 11. The «937 Digital Portal» interface will then appear, providing access to complaint and suggestion services as well as.