

FAQs for Supplier Services

What are services currently available to suppliers through the E-portal?

Services currently available are financial reports of the extracts submitted by health authorities receiving the items or supervising the website, or the entity benefiting from the implementation of the service according to the terms and conditions of the contract.

What documents are required to register on the site as a user?

Required documents are a valid commercial register for the company or institution, a form with the IBAN number from the bank, and an authorization for the representative from the company or institution certified by the Chamber of Commerce.



FAQs for Supplier Services

What are requirements for updating information?

Requirements are a valid commercial register, an IBAN form certified by the bank, a certificate of participation in the Chamber of Commerce, a certificate from social insurance, a certificate from General Authority of Zakat and Tax, a certificate of Saudization from Ministry of Human Resources and Social Development, and registration on (Etimad) platform.

To register as a user, can I change my password?

When you successfully register as a user, you get authority to change password.

