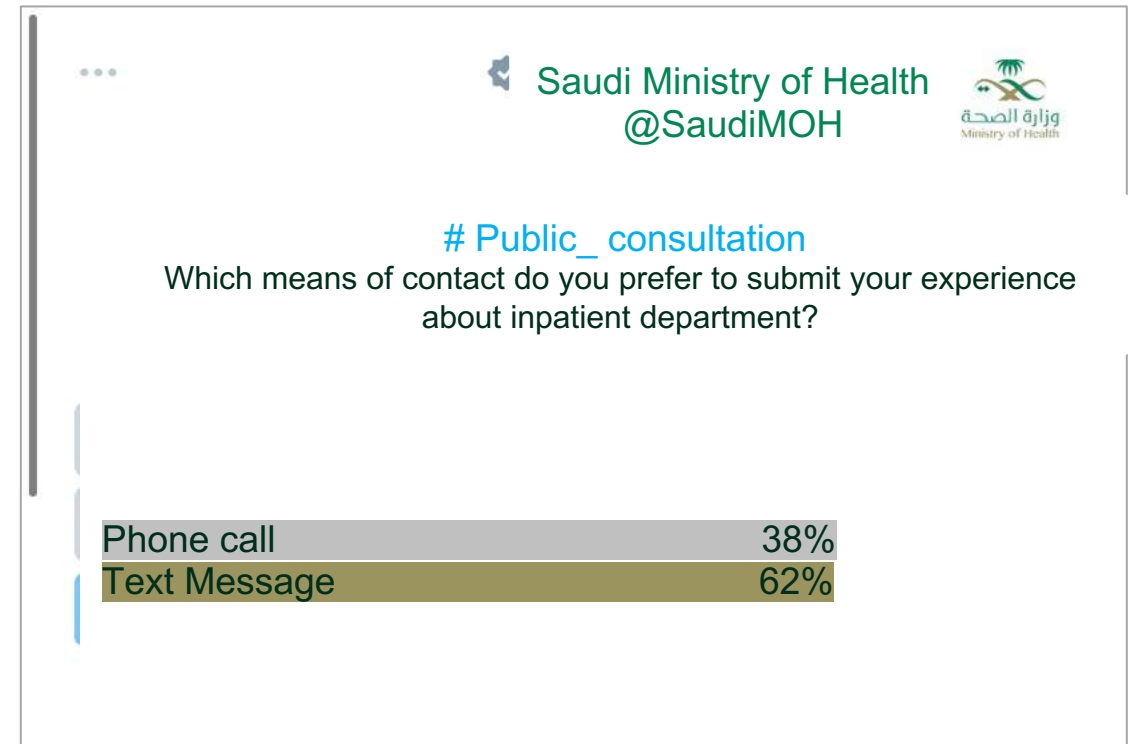
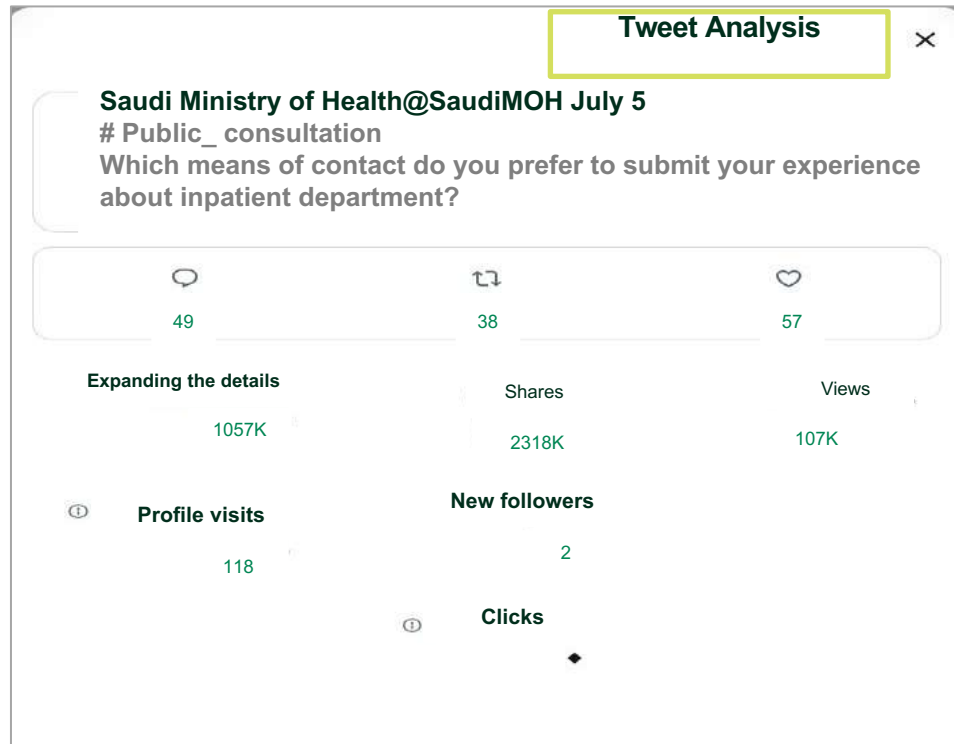


Results and Decision (Measuring Patient Experience)

Consultation and Main Results

A consultation about the best means of contact to submit patient's experience about inpatient department?



The decision

(Patience Experience Center)

Based on the survey conducted by the Unified National Platform, and in response to the desire of the beneficiaries to feedback their experience after getting the service via text messages, it was decided to measure the patient's experience after leaving the inpatient department via text messages (SMS).



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