FAQs for Home Healthcare services

Is it possible to accept a patient if only got a medical report on his condition?

Yes, after a medical examination by a home health care physician

How to issue medicine for home health care patients?

Through "Wasfaty" or Saudi Post

Is home Healthcare responsible for transporting patients in emergency cases?

Home healthcare is not responsible for transporting patients in emergency cases. They should contact the Red Crescent, Only when there is an appointment for the patient in the hospital and according to specific criteria, the home healthcare doctor coordinates with emergency vehicles of Ministry of Health to transport and return the patient to and from home

Is it possible to transfer a patient from one home healthcare department to another inside or outside the area?

Yes.