**CPHQ Preparation Course**

**June 9-13, 2012**

**Agency for planning and development**

**Ministry of Health**

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|  | **Main Page** |
| This course aims to prepare candidates for the Certified Professional in Healthcare Quality (CPHQ) through the acquisition of knowledge and new skills in the field of Healthcare Quality and be able to assist Healthcare Professionals in improving their healthcare settings. | **Course Introduction** |
| * To prepare for the CPHQ exam
* To gain new and update old knowledge on Healthcare Quality
* To discuss new trends and current issues on quality and patient safety
 | **Objectives** |
| MOH employees | **Audience:** |
| **Day 1**8:30am – 9:00am Course Registration and Introduction on Quality9:00am 10:30am Organization, Financing, and Delivery of HealthServices.Current Issues (Cost containment initiatives, accessand referrals, managed care, and health systemsintegration.)Comparative international health systems using casescenarios10:30am 10:45am BREAK10:45am 12:00noon The concept of Healthcare QualityWhat is quality? What is QA, QI, and TQM?12:00noon 1:00pm PRAYERS AND LUNCH1:00pm-1:45pm Historical evolution of Quality in healthcare1:45pm 3:00pm Principles of healthcare quality Leadership in Healthcare Quality3:00pm 3:15pm PRAYERS BREAK3:15pm 4:00pm Practice test**Day 2**8:30am – 9:00am Measurements, Improvements and Monitoring9:00am 10:30am Planning and Organizing for Healthcare Quality (QM).10:30am 10:45am BREAK10:45am 12:00noon Quality Assurance in healthcare (QA)12:00noon 1:00PM PRAYERS AND LUNCH1:00pm 2:00pm Team-building, meetings and communication2:00pm 3:00pm Patient Safety3:00pm 3:15pm PRAYERS BREAK3:15pm 4:00pm Practice test**Day 3**8:30am – 9:00am Types of Documentation and Medical Record9:00am 10:30am Accreditation, Certification and licensure of HCO's10:30am 10:45am BREAK10:45am 12:00noon Credentialing and privileging12:00noon 1:00pm PRAYERS AND LUNCH1:00pm 2:00pm Ethics and health care quality2:00pm 3:00pm Legal issues in HQ3:00pm 3:15pm PRAYERS BREAK3:15pm 4:00pm Practice test**Day 4**8:30am – 9:00am Quantitative Issues in HQ 19:00am 10:30am Quantitative Issues in HQ 210:30am 10:45 BREAK10:45am 12:00noon Quality tools for Improvements12:00noon 1:00pm PRAYERS AND LUNCH1:00pm 2:00pm Quality Cost and Economics of HQ2:00pm 3:00pm Risk Management3:00pm 3:15pm PRAYERS BREAK3:15pm 4:00pm Practice test**Day 5**9:00 AM 12:00AM CPHQ Mock Exam | **Program Content** |
| * MOH employee
* Saudi National
* Bachelor degree holder in any related field
* Fluent in written and spoken English
* Good computer skills
* Workers in the field of quality and patient safety are preferable
 | **Pre-Requisites and Terms of Registration** |
| Please fill out the applicationIf accepted, you will be notified through a letter to your workplace. | **Registration** |
| The deadline for receiving applications is June. 1 , 2012 | **Deadline** |