**CPHQ Preparation Course**

**June 9-13, 2012**

**Agency for planning and development**

**Ministry of Health**

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|  | **Main Page** |
| This course aims to prepare candidates for the Certified Professional in Healthcare Quality (CPHQ) through the acquisition of knowledge and new skills in the field of Healthcare Quality and be able to assist Healthcare Professionals in improving their healthcare settings. | **Course Introduction** |
| * To prepare for the CPHQ exam * To gain new and update old knowledge on Healthcare Quality * To discuss new trends and current issues on quality and patient safety | **Objectives** |
| MOH employees | **Audience:** |
| **Day 1**  8:30am – 9:00am Course Registration and Introduction on Quality  9:00am 10:30am Organization, Financing, and Delivery of Health  Services.  Current Issues (Cost containment initiatives, access  and referrals, managed care, and health systems  integration.)  Comparative international health systems using case  scenarios  10:30am 10:45am BREAK  10:45am 12:00noon The concept of Healthcare Quality  What is quality? What is QA, QI, and TQM?  12:00noon 1:00pm PRAYERS AND LUNCH  1:00pm-1:45pm Historical evolution of Quality in healthcare  1:45pm 3:00pm Principles of healthcare quality Leadership in Healthcare Quality  3:00pm 3:15pm PRAYERS BREAK  3:15pm 4:00pm Practice test  **Day 2**  8:30am – 9:00am Measurements, Improvements and Monitoring  9:00am 10:30am Planning and Organizing for Healthcare Quality (QM).  10:30am 10:45am BREAK  10:45am 12:00noon Quality Assurance in healthcare (QA)  12:00noon 1:00PM PRAYERS AND LUNCH  1:00pm 2:00pm Team-building, meetings and communication  2:00pm 3:00pm Patient Safety  3:00pm 3:15pm PRAYERS BREAK  3:15pm 4:00pm Practice test  **Day 3**  8:30am – 9:00am Types of Documentation and Medical Record  9:00am 10:30am Accreditation, Certification and licensure of HCO's  10:30am 10:45am BREAK  10:45am 12:00noon Credentialing and privileging  12:00noon 1:00pm PRAYERS AND LUNCH  1:00pm 2:00pm Ethics and health care quality  2:00pm 3:00pm Legal issues in HQ  3:00pm 3:15pm PRAYERS BREAK  3:15pm 4:00pm Practice test  **Day 4**  8:30am – 9:00am Quantitative Issues in HQ 1  9:00am 10:30am Quantitative Issues in HQ 2  10:30am 10:45 BREAK  10:45am 12:00noon Quality tools for Improvements  12:00noon 1:00pm PRAYERS AND LUNCH  1:00pm 2:00pm Quality Cost and Economics of HQ  2:00pm 3:00pm Risk Management  3:00pm 3:15pm PRAYERS BREAK  3:15pm 4:00pm Practice test  **Day 5**  9:00 AM 12:00AM CPHQ Mock Exam | **Program Content** |
| * MOH employee * Saudi National * Bachelor degree holder in any related field * Fluent in written and spoken English * Good computer skills * Workers in the field of quality and patient safety are preferable | **Pre-Requisites and Terms of Registration** |
| Please fill out the application  If accepted, you will be notified through a letter to your workplace. | **Registration** |
| The deadline for receiving applications is June. 1 , 2012 | **Deadline** |